

Safety Services Manager/Pro-Patroller

Loup Loup Ski Education Foundation is a non-profit 501(c)(3) organization operating the Loup Loup Ski Bowl in Okanogan County, Washington. LLSEF seeks add a Safety Services Manager to its staff, beginning June, 2022. Patrollers are responsible for providing safety and emergency services to LLSEF guests. Duties include: morning trail checks, patrolling assigned areas, mountain maintenance, attending to injured staff and guests, providing first aid, performing search and rescue, and closing the mountain at the end of the day. Patrollers are given the privilege and great responsibility of managing the mountain safety and ensuring compliance with Mountain Safety and Conduct rules.

This position is full-time and year round.

Responsibilities

- Reports to Operations Director
- The Safety Service Manager is the liaison between LLSEF and the Loup Loup Ski Patrol Volunteer organization. The Safety Services Manager will work closely with, and develop strong relationships with the Volunteer Ski Patrol Management Team as well as its Volunteers while providing Patrol services to the Resort.
- Effectively assist with all aspects of the Safety Services operation and First Aid Stations including pre-season setup and inspections (daily, monthly, & annual), daily opening and closing procedures, equipment inventory and maintenance, staffing, administrative duties; maintain accurate records of all inspection logs, department operating manuals and training manuals, dispatch logs, and incident documentation.
- Attend to patient evaluation and triage and provide appropriate first aid for injured guests and employees; provide transportation off the mountain and arrange for local EMS/Ambulance as needed; complete incident documentation within required timelines and in compliance with state/federal regulations and patient privacy laws.
- Work with Loup Loup Ski Volunteer Ski Patrol, as well as the LLSEF Executive Director and Operations Director, to deliver pre-hire and in-service training and education for Patrollers with a focus on basic patrolling and rescue skills, ski and toboggan training, medical evaluation and treatment, and risk management protocol such as identifying and marking hazards, fencing, rope lines, and on mountain signage.
- Maintain a strong working knowledge of the Loup Loup Response Plan, with emphasis on Lift Evacuation and injured guest plans; assist with the coordination and execution of all emergency responses for summer and winter operations, including large-scale public events.
- Responsible for adhering to skier and guest safety programs, as well as safety education and enforcement of the Responsibility Code and other safety and conduct policies; assist with the development and promotion of mountain wide safety programs for members of the public, school outreach programs, and race teams.

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Qualifications

- Intermediate to Advance skiing and mountaineering skills
- Medical skills: National or Washington EMT Basic, or Outdoor Emergency Care NSP Certification, Annual BLS Provider CPR Certification
- Ability to ski/walk/sit for hours each day
- Ability to work long hours (shifts generally run 10+ hours/day)
- Ability to hike, including with skis and a pack
- Ability to lift up to 50 lbs
- Ability to carry up to 40 lbs

Compensation and Benefits

- Hourly Pay - \$17.50 - \$22 DOE/DOQ
- Annual Pass for Household
- Medical (When available)
- Employee Discounts at Resort and Certain Vendors

Applications may be downloaded at <https://skitheloup.com/employment/>. Interested Candidates may send a completed Application together with a Résumé and Cover Letter to manager@skitheloup.com